Ewell.Cloud

Ewell.Cloud User Guide

Table of Contents

Ewell.Cloud User Guide

Introduction

https://drive.ewell.cloud

Welcome to drive.ewell.cloud. This is your portal to your home (cloud storage).

Each user is provided 1TB of home storage (personal, private and secure storage for documents, files, and anything else).

You can also share files with anyone (either with registered users, or providing a password protected, time limited link (maximum life of the link is 30 days.

For more information, visit Synology's information page at:
https://www.synology.com/en-us/dsm/feature/drive

https://photo.ewell.cloud

Welcome to photo.ewell.cloud. This is your portal to the Ewell family photo archive.

This application is broken down into two sections; Personal Space, and Shared Space.

Personal Space: Your personal space is located within your home directory. Mobile apps can upload to your personal space and back up all your photos. Leaving photos in your home directory does count against the 1 TB home quota.

Shared Space: Each user is provided their own archive folder in the shared pace. All family members can see these photos. Photos and movies stored and organized in the shared space do not count against your 1 TB quota.

For more information, visit Synology's information page at:
https://www.synology.com/en-global/DSM70/SynologyPhotos

Ewell.Cloud

Ewell.Cloud User Guide

First Time Login

Welcome to Ewell Family Cloud.
Each user is provided 1 TB of personal/private storage (in their "Home" folder).

Additionally, each user is provided their own folder in the photo archive. Users are not limited to the size or quantity of picture and home movies in their folder in the photo archive. However, the photo archive is visible to all users. Users can only modify, add or delete from their own folder in the photo archive.

Step One:
Open welcome email you received. The welcome email has instructions on how to access the website.

You may click here to be directed as well:

https://ewell.cloud

Before accessing any resources or applications within Ewell.Cloud, you must change your password and configure two-factor authentication.
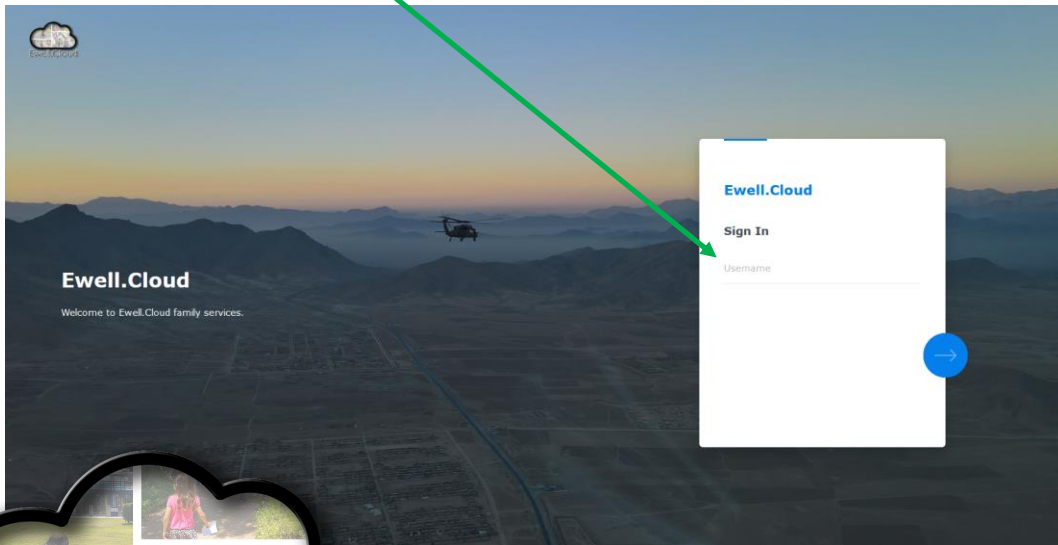
Ewell.Cloud

Ewell.Cloud User Guide

First Time Login

Step Two:

At this time, https://ewell.cloud should be open in your browser. You should see a sign-in screen looking like the one below.
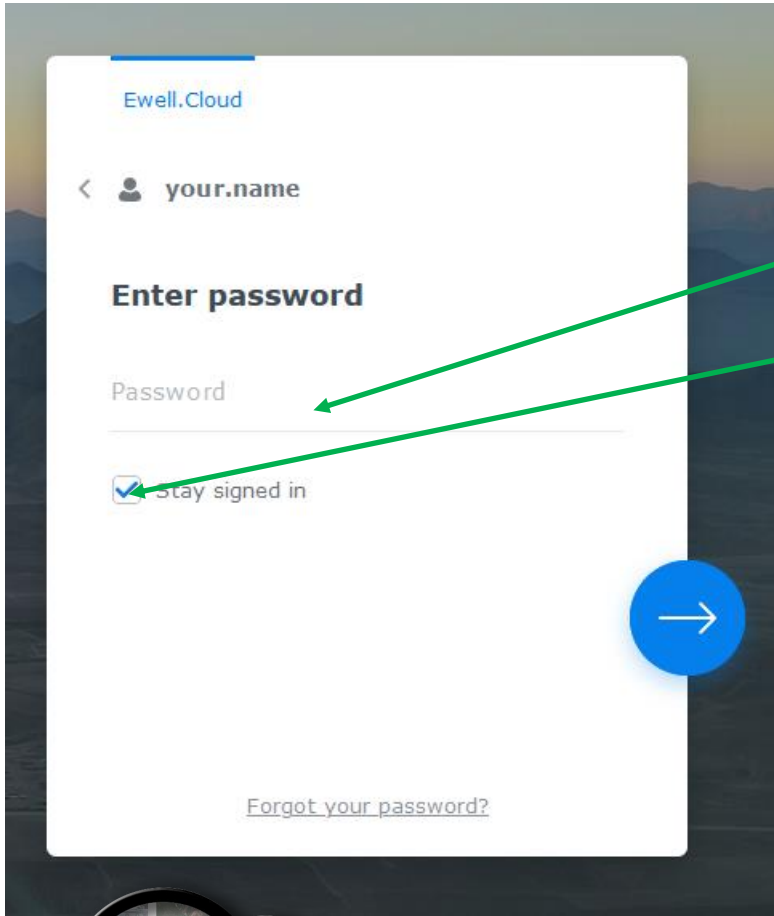Enter the Username provided in the e-mail Then click the blue arrow.

If you do not see the log-in screen shown under step two, and you see the screen below

Click on the login icon (the person with a key). That will bring you to the correct page.

Ewell.Cloud User Guide

First Time Login

Step Three:

Enter the Password provided in the e-mail, then click the blue arrow.
(Optional) Click on Stay signed in.

Step Four:
Change/create password and click Submit.

Change password
Set a stronger password

your.name

New password

Confirm password

Submit

Ewell.Cloud

Ewell.Cloud User Guide

First Time Login

Kill Connection

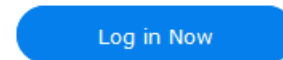Are you sure you want to kill your own connection?

Skip

End Connections

Step Five:

Click either Skip or End Connections

Step Six:
Then click Log in Now
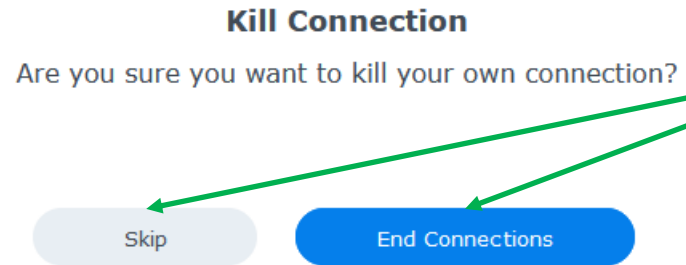
Success!

Your password has been changed.

Log in Now

Ewell.Cloud

Ewell.Cloud User Guide

First Time Login

Ewell.Cloud

Sign In
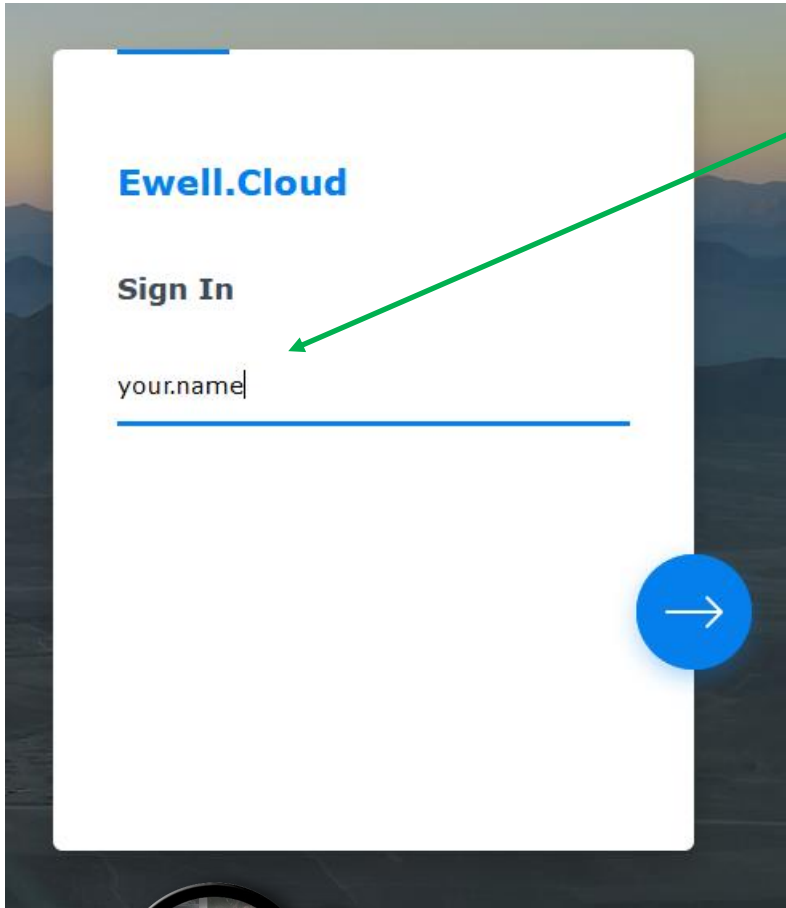
your.name
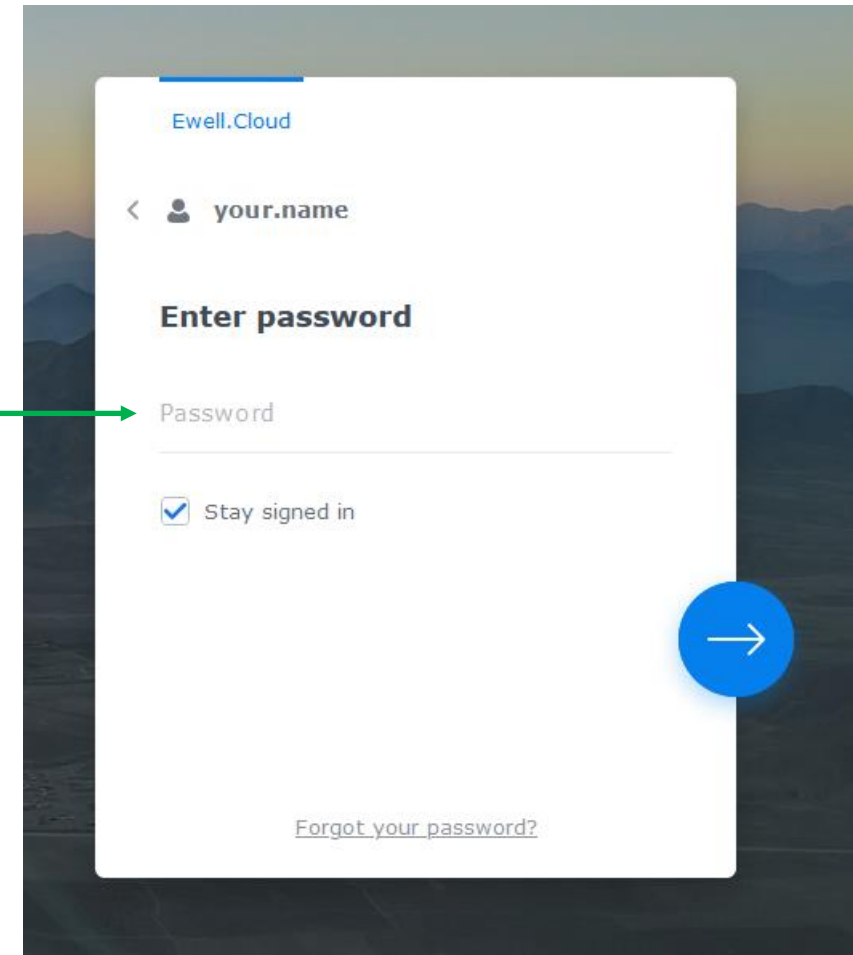
Step Seven:

Enter your username, then click the blue arrow.

Step Eight:
Enter your password, then click the blue arrow.

Ewell.Cloud

< 👤 your.name

Enter password

Password

☑ Stay signed in

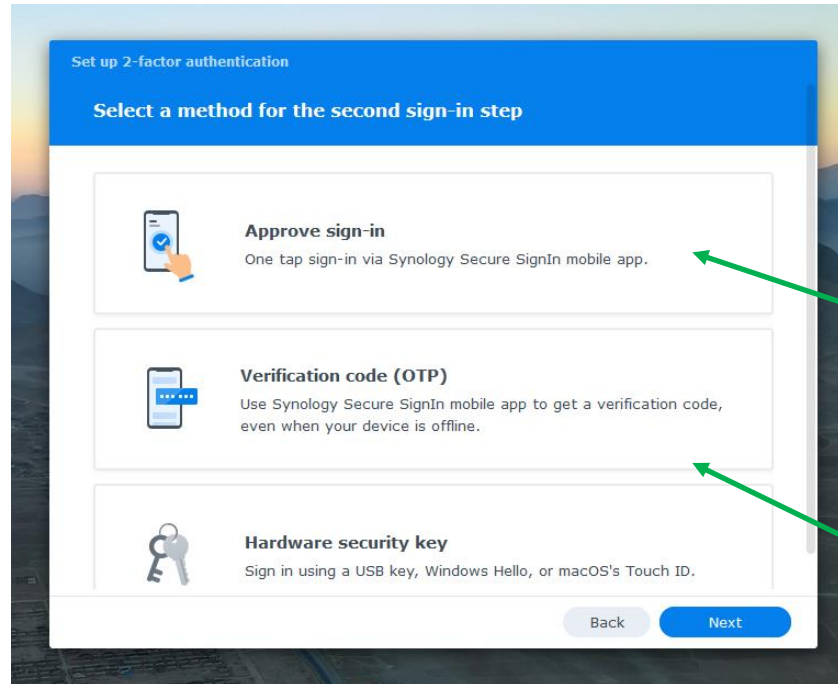Forgot your password?

Ewell.Cloud

Ewell.Cloud User Guide
Set-up 2-Factor Authentication

2-Factor Authentication is an optional but highly recommended step for all users. This guide will walk you through the process of setting this up.

The approve sign-in option is the most convenient option.

The OTP (One Time Password) is the more secure option.

Option One: Approve sign-in:
This will allow you to approve each login via an app.

Option Two: Verification Code (OTP):
This will generate a code for you to type in after entering your password.

Ewell.Cloud User Guide

Set-up 2-Factor Authentication

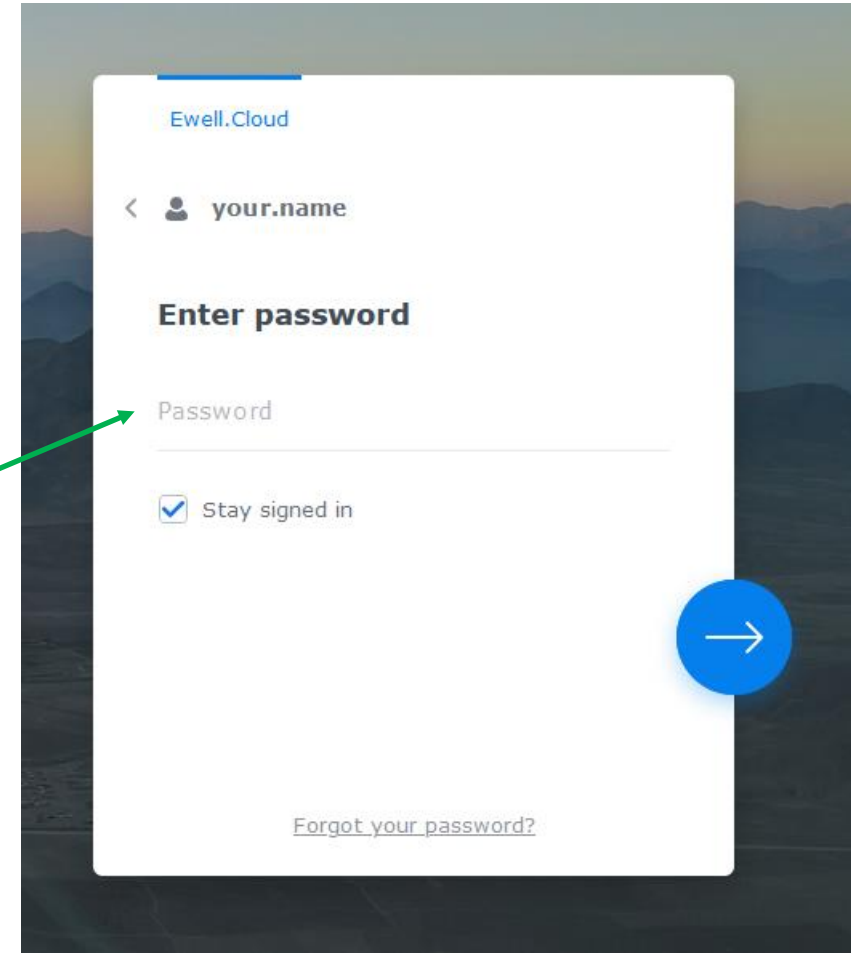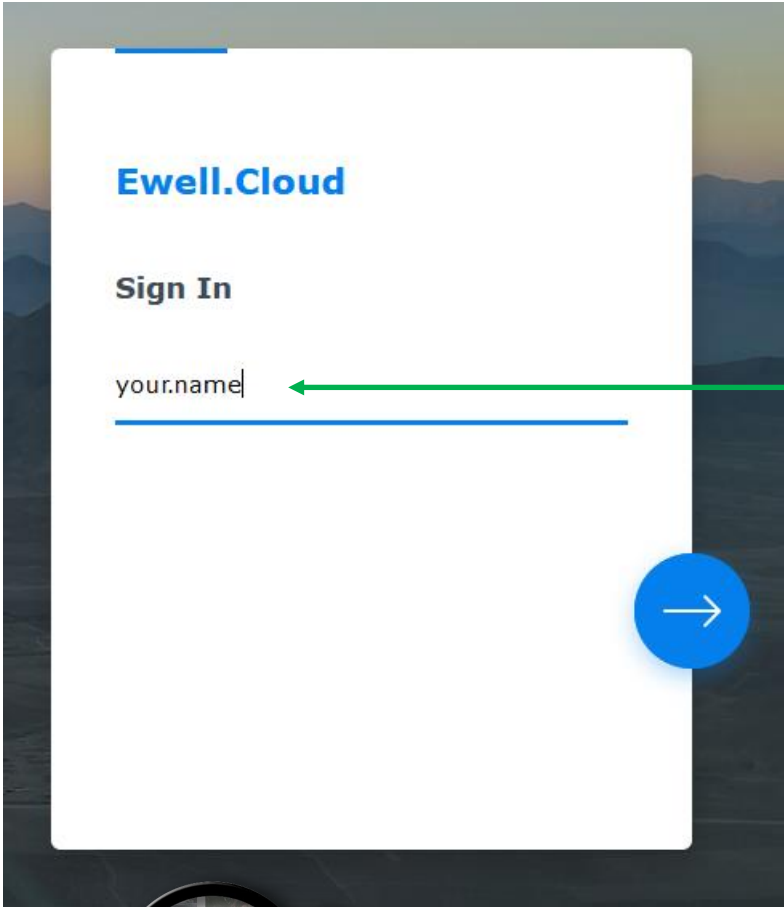On your computer, open your web browser of choice and navigate to:

https://ewell.cloud

Step one:

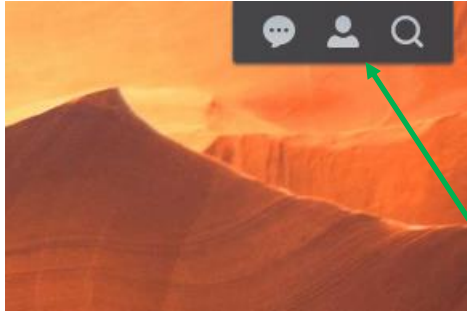Enter your username, then click the blue arrow.

Step two:
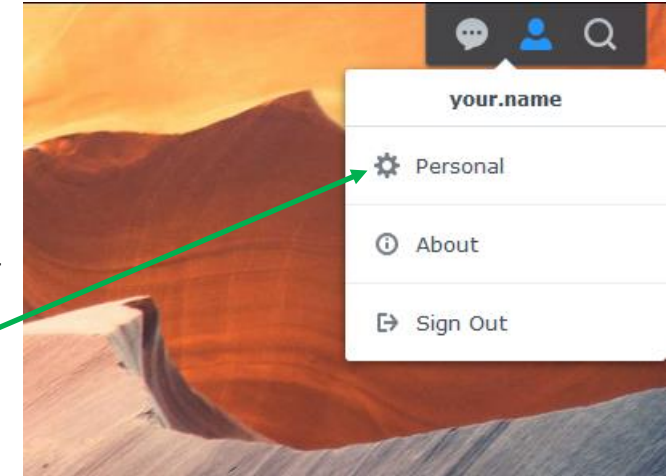Enter your password, then click the blue arrow.

Ewell.Cloud

Ewell.Cloud User Guide

Set-up 2-Factor Authentication

Once you have logged into https://ewell.cloud

Step three:
Click on your account (the little icon that looks like a person in the upper right-hand corner of your screen).
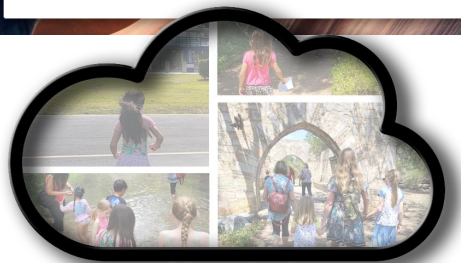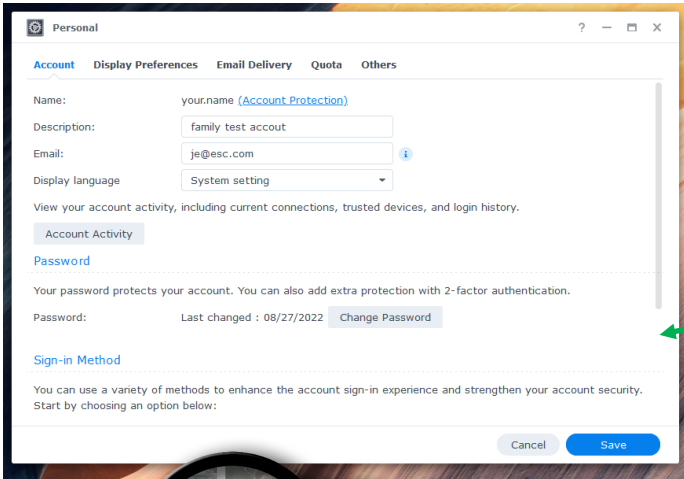
Step four:
Click on Personal

Step five:
In the "Personal" window that opens, scroll down to reveal the "Sign-in Method

Ewell.Cloud

Ewell.Cloud User Guide
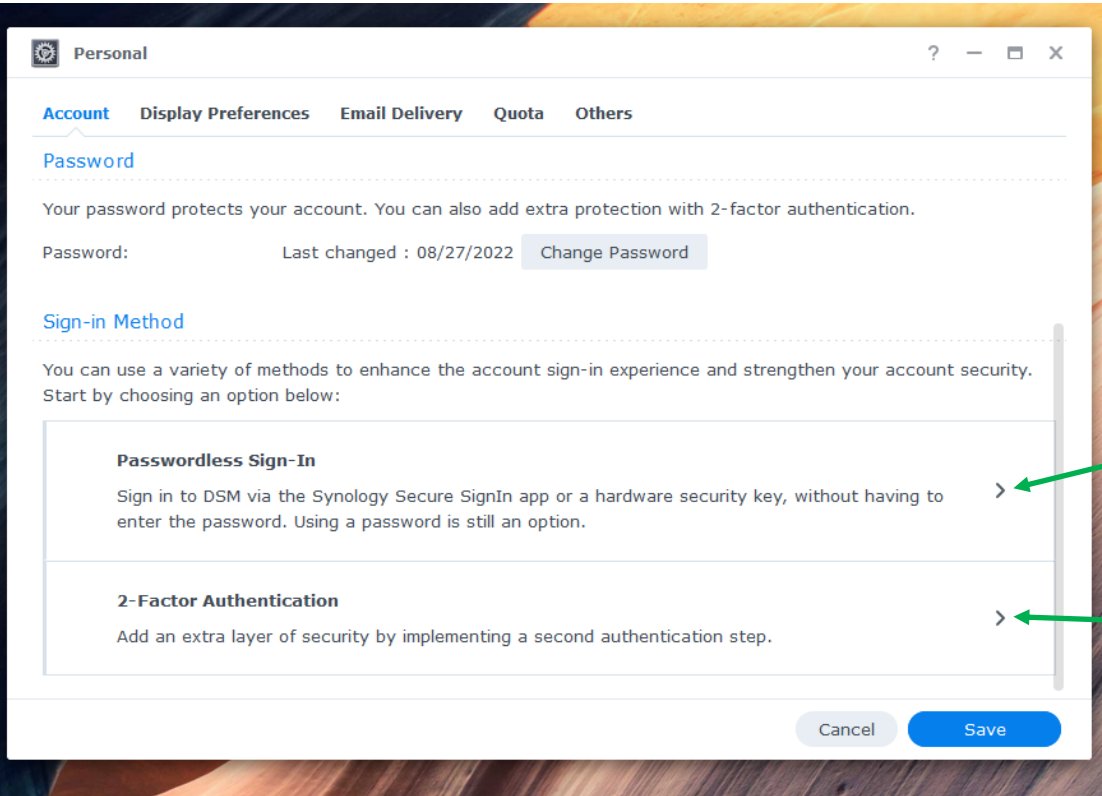
Set-up 2-Factor Authentication

Option One

Step Six:

I will cover the first two options (both options require an app to be installed on your phone):

Option One: Approve sign-in:
This will allow you to approve each login via an app.

Option Two: Verification Code (OTP):
This will generate a code for you to type in after entering your password.
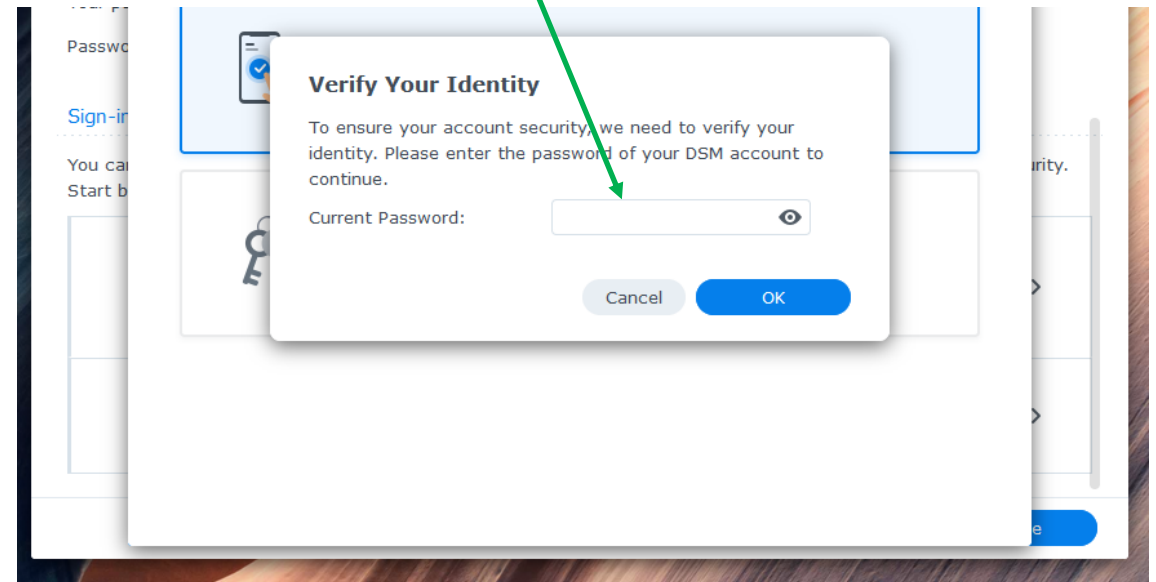
Ewell.Cloud User Guide

Set-up 2-Factor Authentication
Option One

Option One: Approve sign-in:
        This will allow you to approve each login
        via an app.

Step seven: Click Approve sign-in

Step eight: Enter your password

Ewell.Cloud User Guide
Set-up 2-Factor Authentication
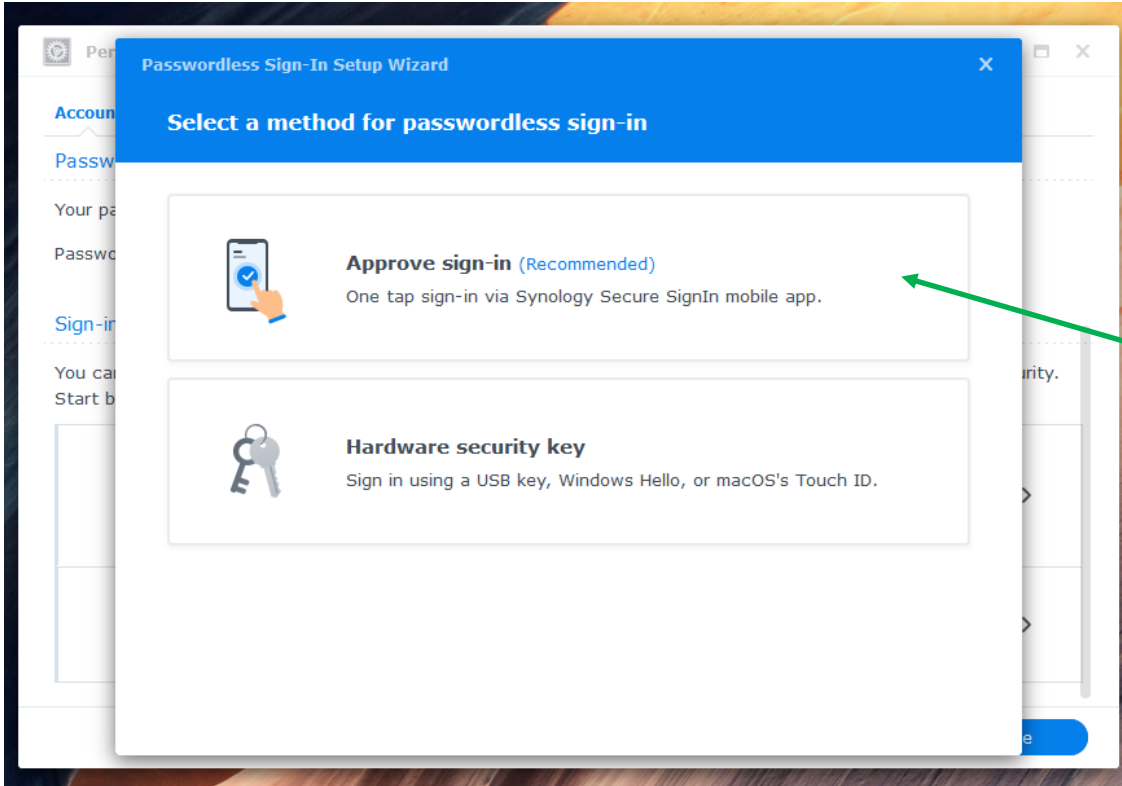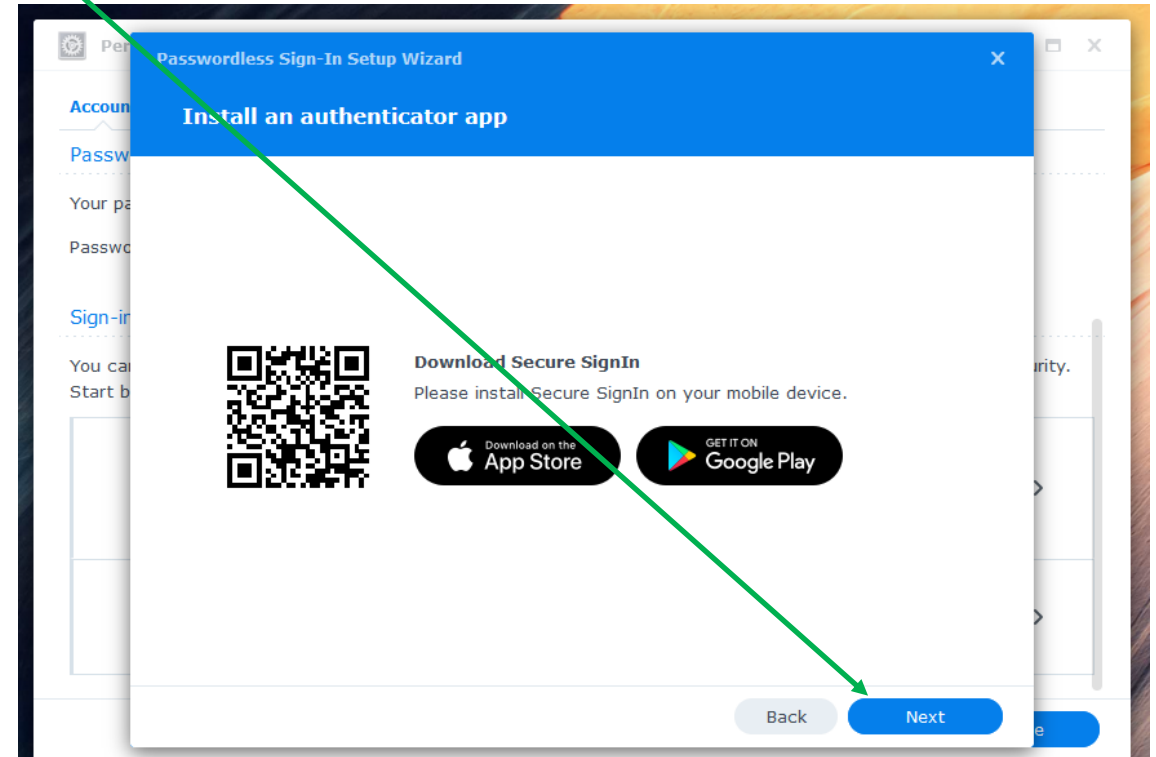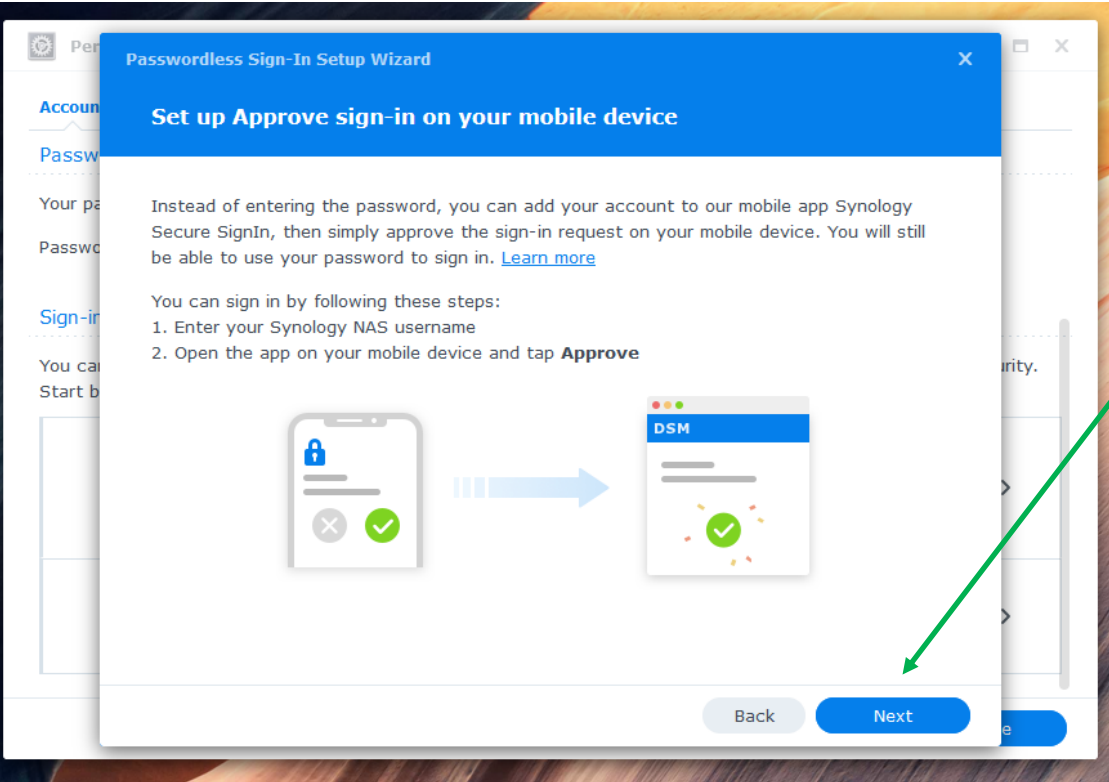### Option One

Option One: Approve sign-in:
  This will allow you to approve each login via an app.

Step nine: Click Next

Step ten: Click Next then switch to your mobile device.

Ewell.Cloud User Guide

Set-up 2-Factor Authentication

Android Device Setup

Synology Secure SignIn
Synology Inc.

Install

Click Install

Once Installed, Click Open

Rate this app
Tell others what you think

☆ ☆ ☆ ☆ ☆

Write a review

Developer contact ⌄

Synology Secure SignIn
1% of 20.59 MB
✔ Verified by Play Protect

Cancel | Open

What's new • →
Last updated Apr 25, 2022

1. Added the Login Activity page, where login information for an account can be sorted b...

Rate this app
Tell others what you think

☆ ☆ ☆ ☆ ☆

Write a review

Developer contact ⌄

Synology Secure SignIn
Synology Inc.

Uninstall | Open

What's new • →
Last updated Apr 25, 2022

1. Added the Login Activity page, where login information for an account can be sorted b...
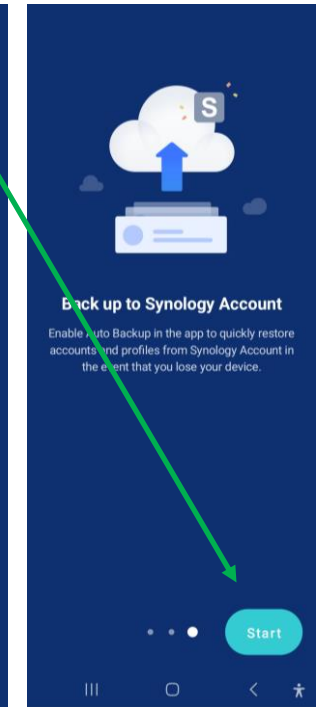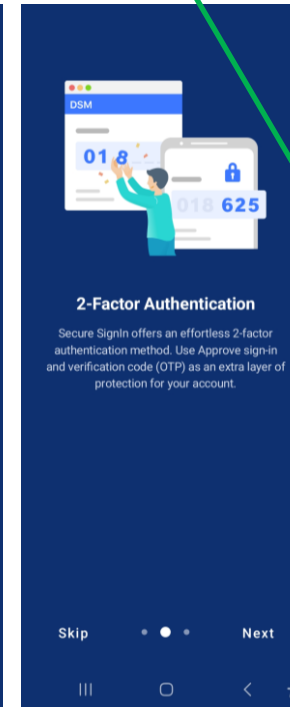
Rate this app
Tell others what you think

☆ ☆ ☆ ☆ ☆

Write a review

Developer contact ⌄

Accept privacy policy and read through the information screens. When ready click Start

Sign in without password
Link to your accounts and simply tap "Approve" to approve sign-in attempts. It is quicker and easier than entering your password.

Skip • • • Next

2-Factor Authentication
Secure SignIn offers an effortless 2-factor authentication method. Use Approve sign-in and verification code (OTP) as an extra layer of protection for your account.

Skip • • • Next

Back up to Synology Account
Enable Auto Backup in the app to quickly restore accounts and profiles from Synology Account in the event that you lose your device.

• • • Start

Ewell.Cloud

Ewell.Cloud User Guide

Set-up 2-Factor Authentication

Android Device Setup
Click Add
Click Allow Camera Access
Use your camera to scan the QR code on your computer

Set-up 2-Factor Authentication

Secure SignIn + ⋮
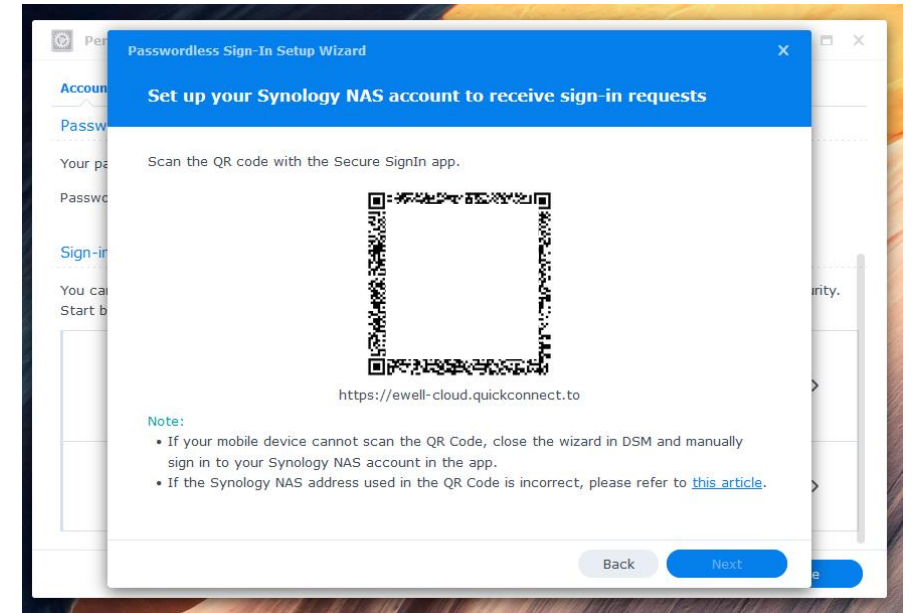
Ⓨ **Ewell-Cloud**
ewell-cloud
your.name

Your mobile device should show this screen
Your computer should automatically proceed to this screen. Once you see this screen, Click Finish.
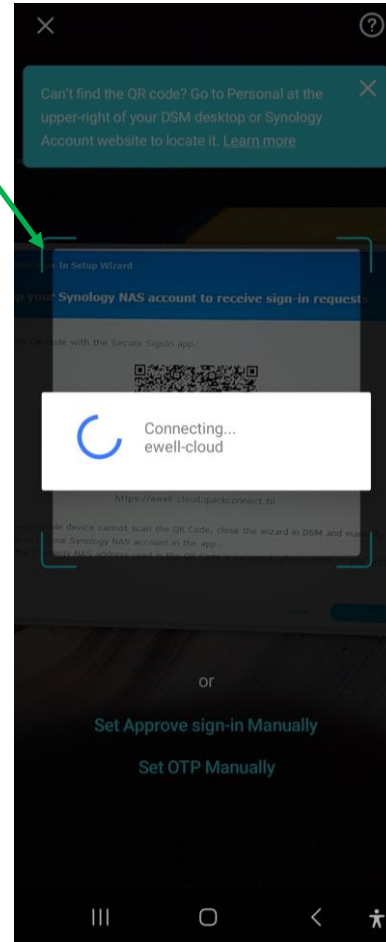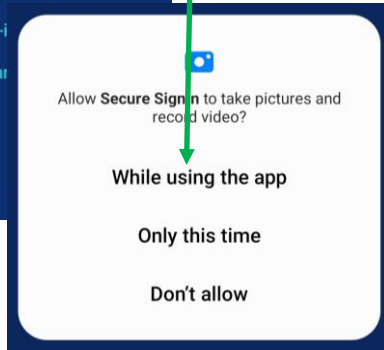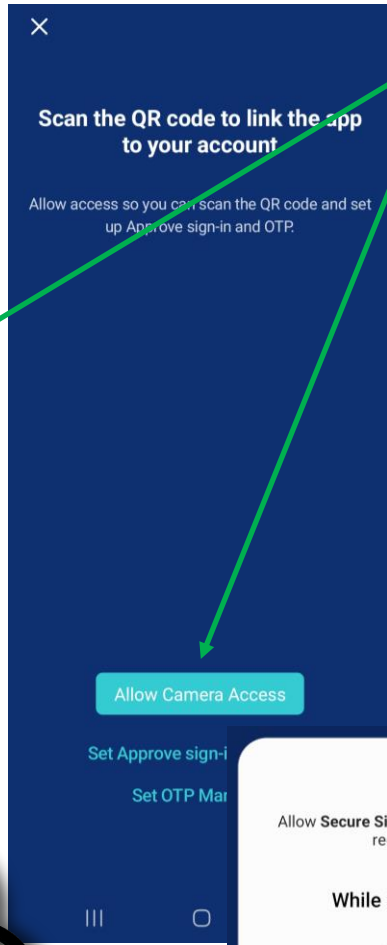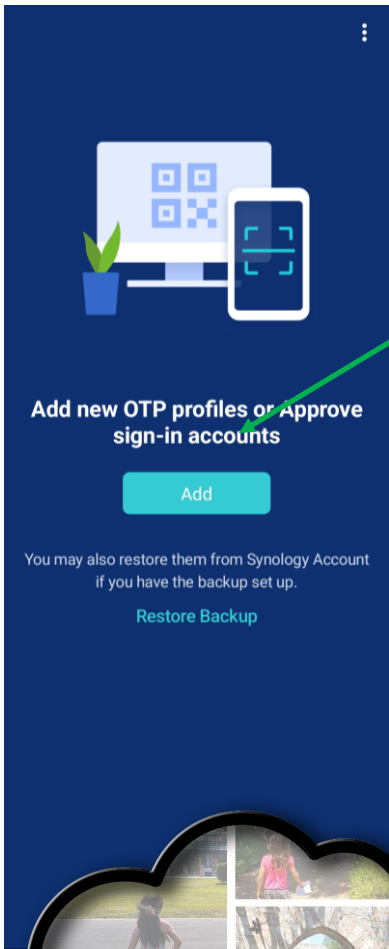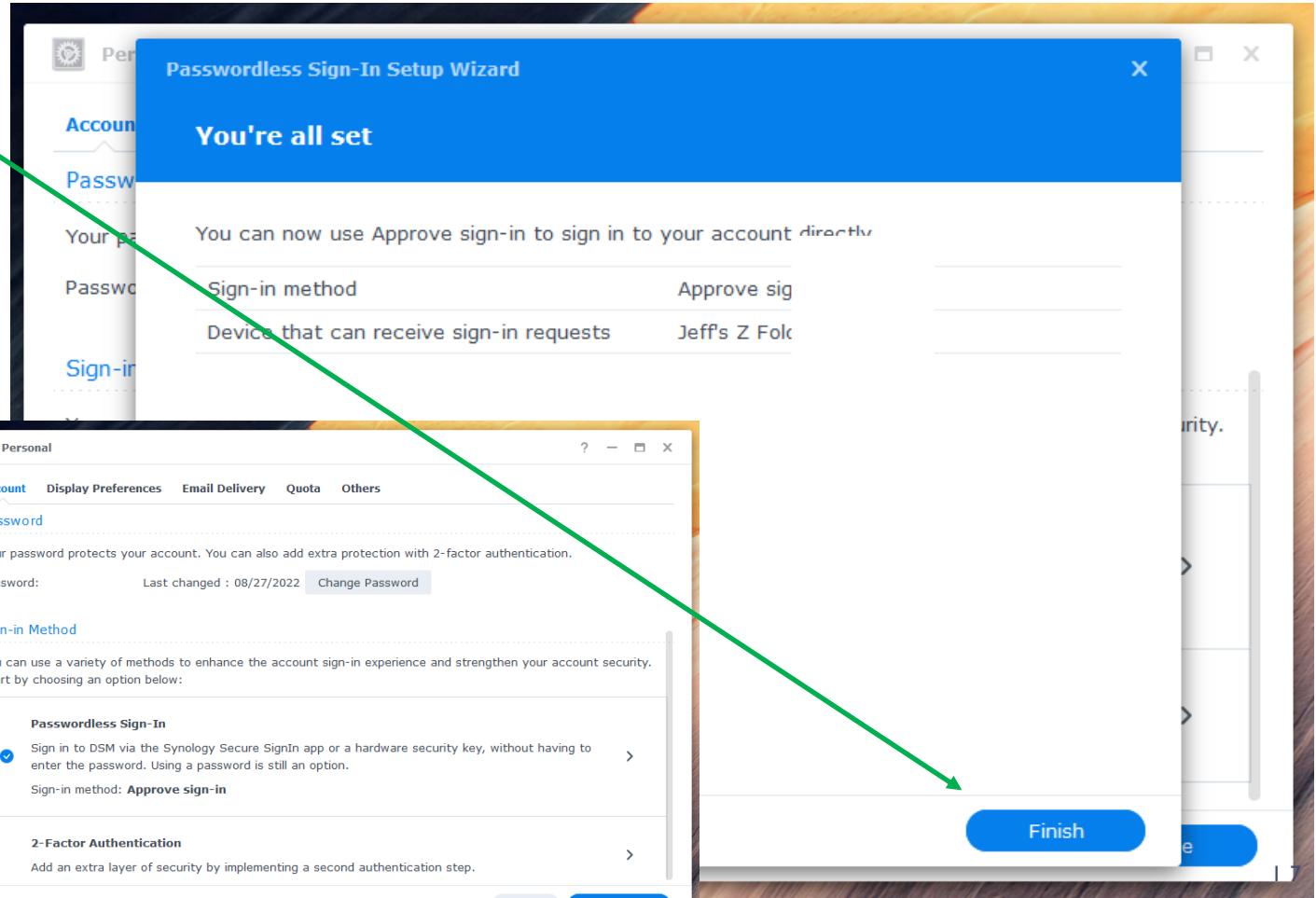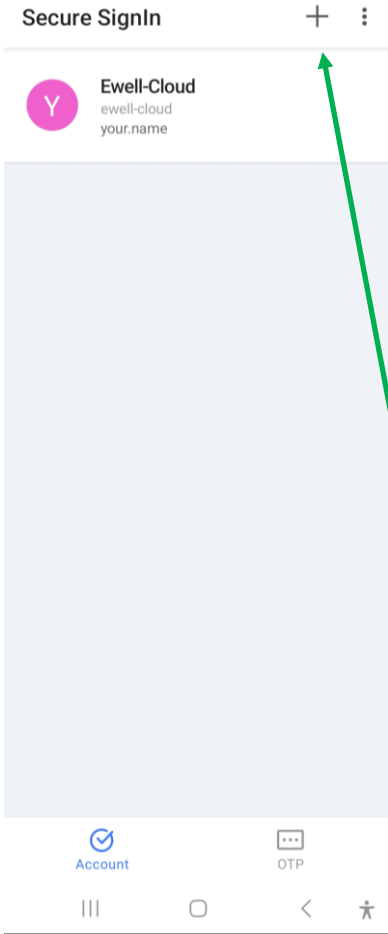
It might take up to
a minute for your computer
to show this screen. If is does
not progress to this screen,
click on the + on your mobile
device and scan the QR code
Again.

Your account page should
look like this:

Account   OTP

Passwordless Sign-In Setup Wizard   ✕

You're all set

You can now use Approve sign-in to sign in to your account directly.

Sign-in method   Approve sig

Device that can receive sign-in requests   Jeff's Z Fol

Finish

Personal   ? — □ ✕

Account   Display Preferences   Email Delivery   Quota   Others

Password

Your password protects your account. You can also add extra protection with 2-factor authentication.

Password: Last changed : 08/27/2022   Change Password

Sign-in Method

You can use a variety of methods to enhance the account sign-in experience and strengthen your account security. Start by choosing an option below:

● **Passwordless Sign-In**
Sign in to DSM via the Synology Secure SignIn app or a hardware security key, without having to enter the password. Using a password is still an option.   ›

Sign-in method: **Approve sign-in**

2-Factor Authentication   ›
Add an extra layer of security by implementing a second authentication step.

Cancel   Save

Ewell.Cloud

Ewell.Cloud User Guide

Lost Phone – Unable to complete 2-Factor Authentication

In the event that you do not have access to your mobile device, you updated your mobile device, or for any reason are unable to access the Synology Secure Sign-in on your mobile device:
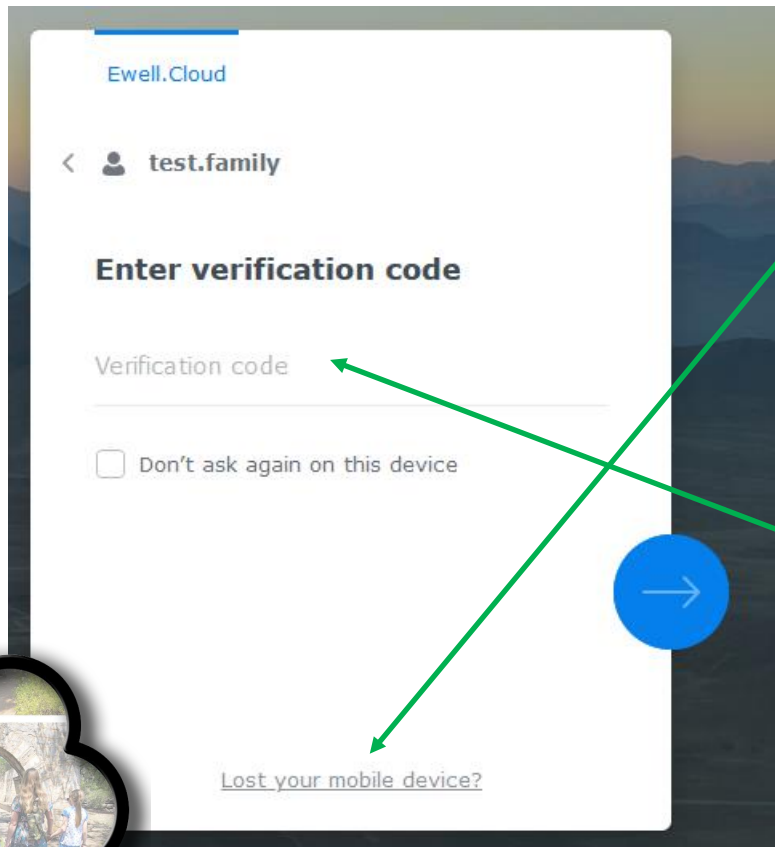
Click "Lost your mobile device?"

You will see a message pop up saying "An emergency code has been sent to your email address."

An emergency code has been sent to your email address.
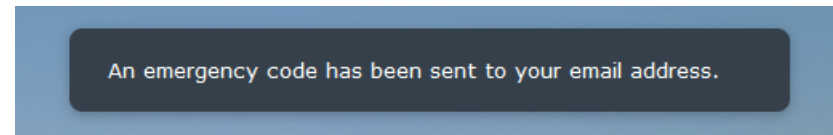
Check your email, admin@ewell.email (Admin Account) will send an email containing an emergency code.

Take the emergency code and enter it into the Verification Code field. Then click the blue arrow.

Ewell.Cloud

Ewell.Cloud

< 👤 test.family

Enter verification code

Verification code

☐ Don't ask again on this device

Lost your mobile device?